November 10, 2023

## To whom it may concern:

We are delighted to offer our testimonial for Worth Trust, an invaluable partner to our organization for over a decade. Worth Trust's commitment to quality output have made them an integral part of Bookshare's mission to provide accessible e-books to the print-disabled community.

Bookshare relies on Worth Trust to manually proofread book scans and format these raw files into accessible e-books for our members. In the course of Bookshare and Worth Trust's long working relationship, Worth Trust has consistently worked at a high standard with care and attention to detail, all while maintaining reasonable turnaround times. In 2022, for example, they submitted over 1,000 completed books to Bookshare – totaling over 286,000 pages! These contributions have allowed Bookshare's library to grow tremendously and are appreciated by not only our staff but also the print-disabled community we serve.

In addition to their quality work, the Worth Trust team is very receptive to feedback and new projects as accessibility standards continue to evolve. We also appreciate Worth Trust's shared commitment to positive social impact.

It is with pleasure that we recommend Worth Trust to anyone seeking not only topnotch digital outsourcing services, but also a partner in advancing social good.

Sincerely,

Michelle Chan

Vendor Relationship Specialist

On behalf of the Collection Development team Bookshare – a Benetech Initiative